

**UNIVERSITI TEKNOLOGI MARA**

**FACTOR INFLUENCING THE  
FAILURE TO PAY ZAKAT INCOME:  
STUDY IN SECTION 7, SHAH ALAM,  
SELANGOR**

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## **AUTHOR'S DECLARATION**

I declare that the work in this academic writing was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and it is the results of my own work unless otherwise indicated or acknowledged as referenced work. This academic writing has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

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## **ABSTRACT**

Zakat is one of the sources of funds available within the Islamic economic and financial system. It is fundamental of the Islamic principles. Although it is obligatory for Muslims to pay zakat, however the amount of payment is relatively very small compared the income tax. One of the influencing the failure to pay zakat income is the lack of knowledge among the Muslims. Another influence in this study is quality service but it is very significant to influence in this study is the lack of knowledge about the zakat income. This study was conducted to investigate whether the knowledge of zakat is considered as one of the factors of influencing the failure to pay zakat income and to examine the quality service as too one of the factors influencing the failure to pay zakat income. Data from 71 respondents were analysed with the SPSS to get the results. The result shows the knowledge about the zakat income is more influence the failure to pay zakat income in this study. This was important because to give awareness to Muslims peoples and to encourage the our Muslims to pay zakat income.

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